

Thank you for your valued reservation! The reservation of your rental car(s) is confirmed.

Heraklion Airport

Car Rental Pick-up Procedure

Finding Heraklion Airport Parking – DEPANAL Municipal Parking:

After landing and collecting your luggage, leave the airport building via the arrival hall. In the **diagram** below you are now at “EXIT”. Across the road, about 80m from the Arrival Exit, just up from the **roundabout**, you will find the Municipal Parking, named **DEPANAL**. It is open 24 hours, and it is a paid parking area.

Location of the Key Box, Car Key & your Rental Car:

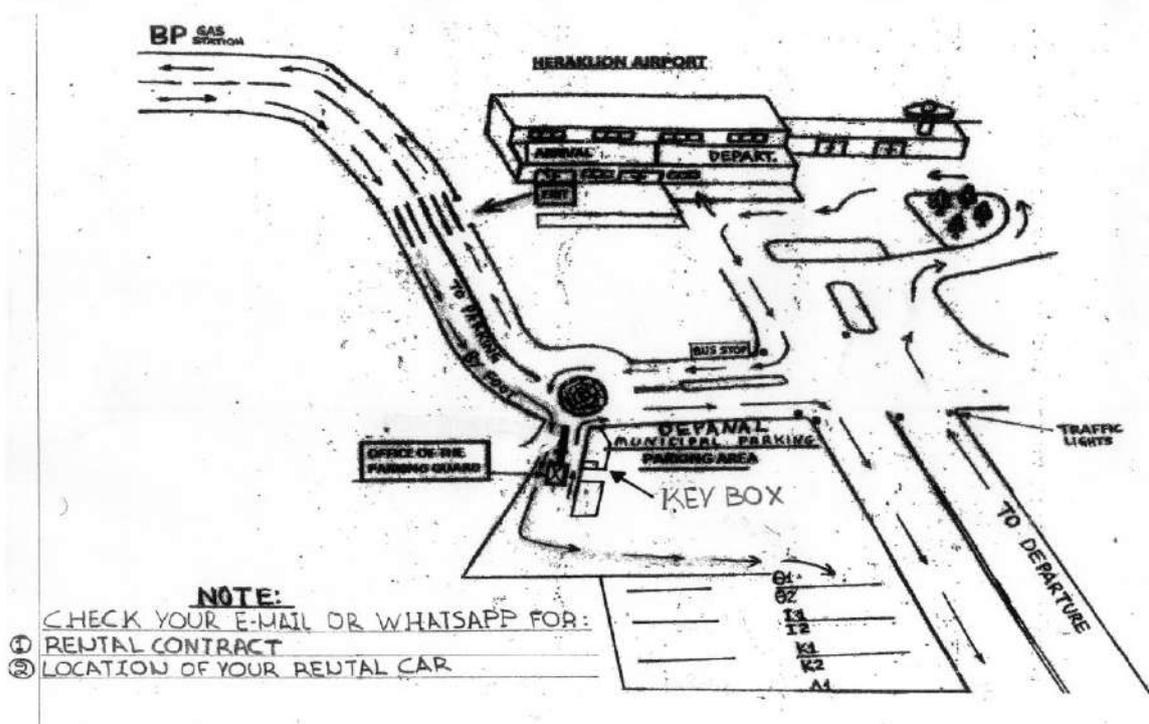
At the entrance of the parking, on the left side of the **office of the parking guard**, there is an **iron key box**, where inside the rental companies store their keys. It is always accessible.

Moto Auto Plakias key box is **down and left**, where you will find an **envelope with your name** written on it. Inside the envelope, there will be the **car key** and the **diagram** below, which will show the parking location (parking row & number) of your rental car (e.g., 01-5). The **parking area shown in the diagram below** is almost always used, where the rows **01, 02, I1, I2, K1, K2 & A1** are. **Check via Google Maps: <https://goo.gl/maps/AaLNwgBtq1hiPH5h7>** .

We simultaneously implement a new digital system for the exact pick-up location of your rental car via **Google Maps**. Upon landing, we will have already sent you via E-mail or WhatsApp the corresponding Google Maps link of your rental car's location and the type, color & plate number of your rental car.

When you reach the Key Box, please use the Airport's Wi-Fi or your mobile data to open the link to get the directions to your rental car.

See also the attached informative photos on pages 2, 3 & 4 for your convenience.



Inside your rental car you will find the **parking ticket**. When leaving the parking you will have to pay parking costs. Please be prepared and have some cash money on you. Keep the receipt and you will get a refund from us.

Very Important: Regarding the **Rental Contract**, it will have been already sent electronically via E-mail or WhatsApp 1 day before the arrival date to have enough time to print & sign it or to E-sign it.

Please sign the rental contract 2 times by the corresponding boxes for the renter.

Upon your arrival in Plakias, please visit our office to quick check the rental contract and to sign our contract copy. Hereby the directions via Google Maps: <https://maps.app.goo.gl/UPceSeNRsRrKd4Cv8>

The updated Plakias Office hours can be checked here: <https://motoautoplakias.business.site/>

If you have any questions, feel free to DM, or contact us on:

- Plakias Central Office Telephone: +30 28320 31908
- WhatsApp, Viber, Telegram: +30 697 792 4305
- FB/Messenger: <https://www.facebook.com/motoautoplakias.crete>

We wish you a safe and pleasant trip and look forward to seeing you in Plakias!



Informative Photos

1. DEPANAL – Municipal Parking Entrance



2. Office of the Parking Guard, Iron Keybox & Automatic Parking Ticket Machine



3.Moto Auto Plakias Key Boxes down & left.

